

#### **JOB DESCRIPTION - VALETER**

#### **About Us**

McDonnell Caravans has been helping people create unforgettable holiday memories since 1966, when Mr McDonnell Snr transformed a plot of land into our very first caravan sales showground. With a focus on personal service and family values, the business quickly flourished. In 1983, Mike McDonnell proudly took the reins, continuing the family tradition of warm service and trusted expertise.

Today, our experienced team of 25 dedicated staff is passionate about helping you enjoy the freedom and choice that holiday home ownership brings. In 2024, we became part of Holkham Estate, joining their award-winning array of hospitality and leisure businesses. We continue to deliver the exceptional customer service our owners have come to expect, but with the additional expertise and support of the Holkham team.

## Job Purpose

To maintain the cleanliness and presentation of the caravan stock, as well as the company's vehicle fleet, ensuring vehicles and units are clean and well-presented at all times.

#### Responsibilities

- Clean the interior and exterior of caravans and vehicles to a high standard.
- Carry out deep cleaning and detailing of stock units before customer handover.
- Maintain cleanliness of forecourt and display areas.
- Ensure cleaning materials and equipment are used safely and stored correctly.
- Report any damage or faults discovered during cleaning.
- Support the wider team with general site presentation.

### **Skills and Experience**

- Experience in cleaning or valeting (caravan or vehicle cleaning experience desirable but not essential).
- Ability to use cleaning products and equipment effectively and safely.
- Strong attention to detail and pride in presentation.

• Full driving licence desirable.

# **Personal Qualities**

- Reliable and conscientious.
- Positive attitude and willingness to work outdoors in all weather conditions.
- Ability to work independently and as part of a team.
- Flexible and adaptable to changing work demands.