



JOB DESCRIPTION – REPAIRS ENGINEER

About Us

McDonnell Caravans has been helping people create unforgettable holiday memories since 1966, when Mr McDonnell Snr transformed a plot of land into our very first caravan sales showground. With a focus on personal service and family values, the business quickly flourished. In 1983, Mike McDonnell proudly took the reins, continuing the family tradition of warm service and trusted expertise.

Today, our experienced team of 25 dedicated staff is passionate about helping you enjoy the freedom and choice that holiday home ownership brings. In 2024, we became part of Holkham Estate, joining their award-winning array of hospitality and leisure businesses. We continue to deliver the exceptional customer service our owners have come to expect, but with the additional expertise and support of the Holkham team.

Job Purpose

To carry out a wide range of maintenance and repair tasks on caravans, ensuring they are safe, compliant, and finished to a high standard for our customers.

Responsibilities

- Diagnose faults and undertake repairs to caravans including plumbing, joinery, and general maintenance tasks.
- Conduct routine servicing and safety checks to industry standards.
- Fit and replace components, fixtures, and appliances as required.
- Ensure all work is completed to health and safety standards.
- Maintain accurate records of repairs and parts used.
- Work with colleagues and managers to prioritise jobs effectively.
- Provide a high level of customer service when interacting with clients.

Skills and Experience

- Proven experience in caravan, motorhome, or similar repair and maintenance work is advantageous

- Knowledge of gas and electrical safety regulations (qualifications desirable).
- Strong diagnostic and problem-solving skills.
- Ability to work independently and manage workload effectively.
- Full driving licence.

Personal Qualities

- Practical and hands-on approach.
- Strong attention to detail.
- Good communication and interpersonal skills.
- Reliable, organised, and flexible.
- Commitment to delivering quality service.